



...teaches elephants how to fly
**Your expert for the development
of management systems**



KEYNOTES about

- Antifragile with Integrated Risk & Opportunity Management
- Agile Processes and ISO 9001
- Agility in the Virtual World



LECTURES & SEMINARS

- Strategic International Management
- Intercultural Management
- Leadership Across Cultures
- Quality / Risk Management
- Agile Process Management
- Co-Creative Strategy Development & Design Thinking



LANGUAGES

German: ●●●●●●●●●●
English: ●●●●●●●●○
French: ●●●●●○○○○

HOBBIES



MEMBERSHIPS



CONTACT

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PROFESSIONAL EXPERIENCE

04/2004 – today **University of Applied Sc. Hannover, Hannover**
Professor for General Business Administration & International Management;
Responsible for international study programmes 2005-2007, 2011
Associate Dean 2007-2009; member of Faculty Council and Study Commission since 2009

05/2006 – today **Management Beratung Adam (MBA) GmbH, Hannover (Consultancy)**
Managing Partner
Consulting, assessments, trainings, workshops

03/2004 – today **DQS GmbH, Frankfurt/Main**
Lead Auditor ISO 9001, Fairness, BCM; Lead Assessor for Excellence (EFQM)

04/1994 – 03/2004 **Dresdner Bank AG Frankfurt/M.:** Senior Internal Auditor; Senior Inhouse Consultant; Allianz/Dresdner Bank Central Integration Office (Munich)
Leipzig: Quality Management und doctorate
Dresden: Credit Risk Management for Business Customers; Top Management Assistant; Trainee



EXPERTISE

2018 ▪ Certificate „Professional Speaker GSA (SHB)“
2017 ▪ CoCreACT® Facilitator (StrategicPlay)
2016 ▪ Certified Facilitator for Lego® Serious Play (StrategicPlay)
▪ IDI® Qualified Administrator
2010 ▪ WindH-Certificat Didactic at Universities (TU Braunschweig)

2009 ▪ Auditor BCM - ISO 22301 / BS 25999 (DQS GmbH)
2002 ▪ Certified QM Auditor ISO 9001 (DGQ)
2000 ▪ Certified TQM Assessor EFQM (DGQ)

1999 ▪ Bankakademie Dresden, Leipzig, Erfurt: Lecturer, study programme „Management“ (until 2004)
1994 ▪ Bankakademie Dresden/Leipzig: Lecturer General National Economics (until 2000)

2001 ▪ PhD: Doctor rerum politicarum (University of Leipzig)
1993 ▪ Diploma National Economics (University of Hamburg)



SELECTED PUBLICATIONS

2023 ▪ Agile in ISO 9001, Springer
2018 ▪ Publication Series „Management“
2015 ▪ Managing Internationalisation, UVK: München
2001 ▪ Förderung der Servicequalität von Banken, Bankakademie (Barton, Patricia; Dissertation)